REGULATIONS AND SCHEDULE OF CHARGES

Applying to Point-to-Point Communications Service and Message Telephone Service Within the State of Kentucky

NOTES:

- 1. This tariff cancels and replaces LCI International Telecom Corp.'s P.S.C. Kentucky No. 2.
- All customers subscribing to services under this tariff, Qwest Communications Corporation (QCC) P.S.C. Kentucky No. 2, for service prior to March 29, 2002 were formerly provided services under the LCI International Telecom Corp.'s P.S.C. Kentucky No. 2.
- Services, rates, terms and conditions contained in this tariff are "Grandfathered" and exist only to the
 extent necessary to describe the services, rates, terms and conditions for customers who subscribed to
 service under LCI International Telecom Corp.'s P.S.C. Kentucky No. 2 prior to March 29, 2002.
- 4. Those customers who subscribed to service under a term agreement offered in the LCI International Telecom Corp.'s P.S.C. Kentucky No. 2 and who wish to renew their service agreement with Qwest Communications Corporation upon termination of their service period, may do so only under Qwest Communications Corporation P.S.C. Kentucky No. 1, and only if the same service, rates, terms and conditions are available under that tariff.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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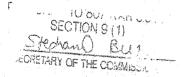
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

R to signify reduction I to signify increase

C to signify any change in regulation

T to signify change in text but no change in rate or regulation

S to signify reissued matter

N to signify new rate or regulation

D to signify discontinued rate or regulation M to signify matter relocated without change

Z to signify a correction

EXPLANATION OF ABBREVIATIONS

LCI	LCI International Telecom Corp.
LDA	Local Distribution Area
MRC	Monthly Recurring Charge
ICB	Individual Case Basis
СРМ	Cost Per Minute
MOU	Minute of Use
NRC	Non-Recurring Charge
BTN	Billed To Number
PVC	Permanent Virtual Circuit
POPs	Point of Presence
CIR	Committed Information Rate
BIR	Burst Information Rate
MTM	Month-to-Month
BDS	Basic Digital Service
EDS	Extended Digital Service
TDS	Terrestrial Digital Service
HDS	High Speed Digital Service
ARC	Auto Reconfiguration
Authority NMS	Authority Network Management System
IOC	Interoffice Channel
Resp. Org.	Responsible Organization
QCC	Owest Communications Corporation

APPLICATION OF TARIFF

QCC has been authorized to provide Intrastate, InterLATA and IntraLata telecommunications services within the commonwealth of Kentucky. This tariff contains the regulations and ranges of rates applicable to the furnishing of these telecommunications services between locations within the commonwealth of Kentucky. The specific effective rates indicated herein and are the most recent rates filed for information purposes with the P.S. Nof Kentucky. The services set forth in this tariff are add-on services to QCC's interstate services.

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ISSUED: March 28, 2002

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4250 N. Fairfax Drive Arlington, Virginia 22203

KY2002-004

EFFECTIVE: March 29, 2002

SECTION 1 DEFINITION OF TERMS

For the purpose of this tariff, the following definitions shall apply:

800/888 Number, Added, Changed, Deleted

A customer initiated request to:

- 1. Replace a LCI 800/888 number with a new LCI 800/888 number.
- 2. Add a LCI 800/888 number to an existing LCI 800/888 circuit.
- 3. Delete a LCI 800/888 number from an existing LCI 800/888 circuit.

800/888 Subscriber

An 800/888 Subscriber is the person, firm, corporation or other entity that, in accordance with SMS/800/888 procedures, controls an 800/888 number and has the right to designate its responsible organization (Resp. Org.) for that 800/888 number.

The modification of an existing circuit, dedicated access line or port, at the request of the customer that effects any of the following areas of their service:

- changing authorization codes
- changing speed numbers
- consolidating accounts for billing
 - reprogramming dealers
- changing PAC codes (from 2 to 3 digit or 3 to 2 digit)

Administrative Charge

The charge customers are assessed for the provision of administrative services by QCC, including the consolidation of billing and financing.

Applicant

A person, firm, partnership, association, company, corporation, government, agency, or other entity which makes an application for service in order to subscribe to the services or facilities, or both, as provided by the carrier.

Application for Service

A standard QCC order form which includes all technical and descriptive information which will enable QCC to provide the communication services or facilities, or both, as requested by Applicant and as provided by the carrier.

Authorization Code

A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on his account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his account. The Customer is responsible for the payment of all charges for services and equipment provided to the Customer. This applies to customers where the provision of service by Carrier includes the use of authorization codes. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his/her account. The Customer is service by Carrier includes the use of authorization codes. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his/her account. The Customer is responsible for the security of the authorization code(s). The Customer agrees to pay the Carrier for all charges billed as a result of any use of the Customer's authorization code(s), whether such use is by customer by a third party in connection with a lost, stolen or misappropriated authorization code, or otherwise. It is the customer's responsibility to inform QCC that an authorization code(s) has been stolen or lost.

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ISSUED: March 28, 2002

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SPECIALIZED COMMON CARRIER SERVICE

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 1 DEFINITION OF TERMS (Continued)

Authorized User

A person, firm, partnership, association, company, corporation, government, agency, or other entity which is a customer or authorized by a QCC customer to receive or send communications.

Authority Network Management System (Authority NMS)

A system which provides customers on-line access to receive management reports as required applicable to utilization statistics per data line circuit interface (frame relay address), performance statistics for trunks and circuit lines and port statistics on a per frame relay port basis.

Auto Reconfiguration (ARC)

Automatic alternate destination routing to provide automatic re-routing of data to a predefined alternate destination for disaster recovery and local loop redundancy applications.

Basic Digital Service (BDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications.

Bandwidth

The total line rate, in bits per second, allocated for a channel.

BDS

BDS (Basic Digital Service) provides for the four-wire simutaneous two way transmission of digital signals @ synchronous maximum speed 56 kbps.

Billing Record Change

A change in customer's name or billing address.

Burst Information Rate (BIR)

A short duration transmission that can relieve momentary congestion in the Local Area Network.

Business Customer

A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational, or other commercial nature.

Cancellation

A customer-initiated request to discontinue processing of a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line canceled from a service order prior to its completion by QCC under the following circumstances: (1) if the exchange carrier has confirmed to QCC that the circuit-end or dedicated access line will be installed; or (2) if QCC has already submitted facility order to an exchange carrier. (This differs from disconnection; see Section 1 for definition VICE COMMISSION OF KENTUCKY

Qwest Communications Corporation, unless otherwise specified.

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Channel or Circuit

A communications path between two or more points, having a predetermined bandwidth or trans

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KY2002-004

SECTION 1 DEFINITION OF TERMS (Continued)

Committed Information Rate (CIR)

A rate assigned to each Private Virtual Circuit (PVC) by the FramePlus subscriber. CIRs represent the "guaranteed" transmission rates between two network ports. CIRs are available in 8 Kbps increments from Zero to 1024K.

Company Owest Communications Corporation

Customer

The applicant which subscribes to or uses services or facilities, or both, of QCC and is responsible for the payment of charges and compliance with tariff regulations herein.

Channel Terminal

The point at which QCC's channel originates, terminates or drops for the insertion or removal of a customer's signal.

Connecting Carrier

A carrier which provides service and/or facilities between a customer premises and/or QCC's terminal locations.

Customer Provided Equipment

Terminal equipment, as defined herein, provided by a customer.

DACS

DACS (digital access and cross-connect system) allows rearrangement and reassignment of the 64 kbps DS-0 channels within multiple DS-1 digital streams.

<u>Dedicated Leased Line</u>

Service which provides the customer with an exclusive dedicated connection between the customer's premises and a QCC terminal location.

DS-1

One level in a hierarchy of digital signal levels. It means digital signal level 1 which is a 1.544 Mbps signal.

DS-3

One level in a hierarchy of digital signal levels. It means digital signal level 3 which is a 45 Mbps signal.

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SPECIALIZED COMMON CARRIER SERVICE

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 1 DEFINITION OF TERMS (Continued)

Disconnection

The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service. (This differs from cancellation; see Section 1 for definition.)

Exchange Carrier (EC)

A carrier which provides local service and facilities between customer's premises and QCC's terminal location.

Expedited Service Order

A service order which, in compliance with a customer request, is completed in a time period shorter than the QCC standard service interval.

Extended Digital Service (EDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications. EDS is available in increments of 64 Kbps up to 512 Kbps for higher speed data applications.

High Speed Digital Service (HDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications. HDS transports full duplex digital signals over terrestrial facilities at the rate of 44.736 Mbps or the equivalency of 28 DS-1's or 672 DS-0's.

Holidays Observed

The evening rate applies to the following Holidays, unless a lower rate would normally apply: July 4th, Labor Day, Thanksgiving Day, Christmas Day and New Year's Day.

Individual Case Basis

QCC will provide services at a price determined on the basis of each customer's system needs.

Installation

The connection of a circuit, or dedicated access line, or other dedicated facility for new or additional service.

QCC Terminal Location

Any QCC facility location from which QCC services or facilities, or both, described herein are provided.

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SECTION 1 DEFINITION OF TERMS (Continued)

Local Facilities

Any facility providing interconnection between a customer's premises and QCC's terminal location.

On-Net City

A metropolitan community designated as such by this tariff.

Order

A single request by a customer subscribing to service or facilities, or both, to any number of circuits to any number of locations where the services or facilities, or both, are provided by the carrier.

Other Carrier

A person, firm, corporation, or entity, which provides communication services or facilities, or both, including but not limited to, exchange carriers, electronic message service carriers, resellers, interconnect companies.

Permanent Virtual Circuit (PVC)

A logical connection between port conections. PVCs are defined on the basis of simplex (or asymmetrical) transmission which allows the user to establish different data transmission rates in each direction.

Physical Change

The modification of an existing circuit, dedicated access line or port, made at the request of the customer, requiring equipment or facility rearrangement.

Point of Destination

The area code and telephone number called in a location other than the point of origination.

Point of Origination

The station from which the customer initiates a call through the Carrier's switch.

Point of Presence (POP)

A location where an interexchange carrier has installed equipment which enables the interexchange carrier to connect its network with that of a LEC.

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SPECIALIZED COMMON CARRIER SERVICE

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LC! INTERNATIONAL TELECOM CORP.

SECTION 1 DEFINITION OF TERMS (Continued)

Premise

The space designated by a customer at its place or places of business or residence for termination of QCC service, whether for its own communications needs or for the use of its authorized users. In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business or residence as well as space at the customer's place of business or residence.

Rate Periods

Unless otherwise noted, the following rate periods are applicable to all QCC products in this tariff:

Day:

8:00 AM-4:59 PM (Monday thru Friday).

Evening:

5:00 PM-10:59 PM (Sunday thru Friday).

Night/Weekend:

11:00 PM-7:59 AM (Sunday thru Friday, all day Saturday and Sunday

from 8:00 AM-4:59 PM).

Responsible Organization

Responsible Organization is the entity that maintains the routing for 800 numbers in the National database.

Service Conversion

Changing from one QCC service type to another within the same type of access. If the customer wants to convert to a QCC product with a different access type, the service conversion charge does not apply; however, the regular installation charges will apply.

Service Location

A Service Location shall mean a single Customer premise location either owned or leased by the Customer, which location has its own, unique mailing address and which is used principally by the Customer to conduct is business. A Customer may have more than one (1) Service Location.

Service Order

A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable QCCto provide a communications service.

Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone hand sets or data sets.

Terrestrial Digital Service (TDS)

A dedicated digital private line that may be utilized to support voice frequency, data, video and facsimile applications. TDS transports full duplex digital signals over terrestrial facilities at the rate of 1.544 Mbps or the equivalency of 24 DS-0's.

Transmission Speed

Data transmission speed or rate, in bits per second (bps).

Travel Card

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

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SECTION 1 DEFINITION OF TERMS (Continued)

Volume Discount

A pricing concept which rewards large volume users.

800 Number, Added, Changed, Deleted

A customer initiated request to:

- 1. Replace a LCI 800 number with a new LCI 800 number.
- 2. Add a LCI 800 number to an existing LCI 800 circuit.
- 3. Delete a LCI 800 number from an existing LCI 800 circuit.

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SPECIALIZED COMMON CARRIER SERVICE OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS

2.1 <u>Dedicated Leased Line Service</u>

2.1.1 General Description

Dedicated Leased Line service is offered in the form of discrete intercity communications facilities which are dedicated to the use of a specific customer and are billed at predetermined fixed monthly rates on file with FCC. The carrier may elect to provide local facilities to the customer, or the customer may provide his own, or the carrier may arrange for any combination thereof.

2.2 <u>Voice Grade Service</u>

2.2.1 General Description

Is offered in increments of one or more voice grade channels. Such voice grade system may be utilized for voice service, data service, facsimile service any combination thereof, and may be interconnected with the facilities of other communications carriers and users for a customer's communication needs.

2.2.2 Service Availability

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are notavailable.

2.3 Analog Data Service

2.3.1 General Description

- a. Analog Data Service provides dedicated service for intrastate and inter-LATA, and intraLata end to end communications between On-Net cities.
- b. This data service is capable of full duplex (simultaneous two-way transmission) operation utilizing a four-wire voice grade circuit on a point-to-point basis.

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EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

- 2.4 <u>Digital Data Service</u>
- 2.4.1 <u>Digital Data</u>

A type of digital service which is offered at transmission speeds of 2.4, 4.8, 9.6 and 56 kbps.

- 2.4.2 <u>Terrestrial Digital Service</u>
 - a. <u>DS-1</u>

A high-speed digital communications service with a transmission rate of 1.544 million bits per second, or the equivalent of 24-voice channels transmitting at 64 thousand bits per second each.

b. DS-3

A high speed digital communications service with a transmission rate of 45 million bits per seconds, or the equivalent of 672 voice channels transmitting at 64 thousand bits per second each.

2.4.3. Service Availability

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

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ISSUED: March 28, 2002

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EFFECTIVE: March 29, 2002

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.7 <u>Switched Services</u>

2.7.1 General Description

Switched Services is a voice/message switching network wherein subscribers share the carrier's switching equipment and intercity trunks. Access is by customer dedicated facility or the public telephone network.

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ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.10 LightXpress Service

2.10.1 General Description

LightXpress Service will provide ubiquitous customer traffic call completion to areas served by QCC's Network as well as other areas through a combination of facilities.

The On-Net flat rate, per Minute of Use is applicable to business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday.

The On-Net off-peak flat rate, per Minute of Use, is applicable to periods outside business hours of 8:00 a.m. to 5:00 p.m., Monday through Friday.

2.10.2 Service Availability

LightXpress Service is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.11 Switched Light Express

General Description

Switched Light Express will provide ubiquitous customer call completion to areas served by QCC's network as well as other areas through a combination of facilities.

Usage Rates

The per minute rates will be based on the customers total monthly minutes of usage.

Availability of Service

Switched Light Express Service is available to any customer.

Service Guarantee

If within 90 days, the customer is not completely satisfied with their Switched Light Express Service, QCC will pay to switch the customer back to their previous long distance carrier up to \$10.00 per line.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.12 All-America Plan Service

2.12.1 General Description

All-America Plan Service provides facilities to complete interLATA, calls between any two points. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Billing Increments

Initial minute rates apply to sixty (60) seconds and each additional is billed is one (1) second increments.

Availability

All-America Plan Service is available to all customers.

Service Guarantee

If within 90 days, the customer is not completely satisfied with their All-America Plan Service, QCC will pay to switch the customer back to their previous long distance carrier up to \$10.00 per line.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.13 LightCom Service

2.13.1 General Description

LightCom is a one-way multipoint service requiring the customer to originate calls via a variety of access options between the customer's premises and QCC's terminal location and allowing the termination of calls via a combination of QCC-provided intercity facilities and local business telephone lines. LightCom is a distance sensitive and termination volume sensitive service. All LightCom calls are rounded up to the next higher 6-second increment after the first 30 seconds, and are subject to a one minute average connect time per time of day (i.e., total monthly minutes of use divided by total monthly calls must equal at lease one minute.)

Availability of Service

LightCom Service is available to any customer.

2.13.2 <u>LightCom Service Access Options</u>

a. Dial One Access

Dial-One LightCom is an access option to our LightCom service. The customer will access the service using their regular local telephone lines. Access to this service is only possible from LEC areas where QCC has installed Feature Group D facilities.

Dial-One billing will be in increments of 6 seconds after the first 30 seconds and are subject to a one minute average connect time per time of day (i.e., total monthly minutes of use divided by total monthly calls must equal at least one minute.)

b. Enhanced LightCom

Enhanced LightCom is an access option to our LightCom service. The customer will originate calls via facilities between the customer's premises and the local telephone company's service central office.

Enhanced LightCom billing will be in increments of six (6) seconds after the first 30 seconds and subject to a one minute average connect time per time of day (i.e., total monthly minutes of use divided by total monthly calls must equal at least one minute.)

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.13 <u>LightCom Service</u> (Continued)

2.13.2 <u>LightCom Service Access Options</u>

c. <u>Dedicated LightCom</u>

Dedicated LightCom is an access option to our LightCom service. The customer will access the service via a dedicated facility (Private Line or DS-1).

Dedicated LightCom billing will be in increments of 6 seconds after the first 30 seconds and are subject to a one (1) minute average connect time per time of day (i.e., total monthly minutes of use divided by total monthly calls must equal at least one minute.)

2.13.3 LightCom Discounts

LightCom discounts as set forth are available to all LightCom customers whose monthly terminating usage charge exceeds \$4,999.99. The discount will be applied to the customer total monthly invoice.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.14 LightCall Direct

2.14.1 General Description

LightCall Direct is an Interlata MTS Service provided to large institutional type users with multiple billing locations for their direct transmission and reception of voice, data and other types of telecommunications between their multiple billing locations and various locations within Kentucky. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

LightCall Direct rates are stated in terms of initial minutes and additional minutes.

Initial Minute

Initial minute rates are for connections of one minute or less.

Additional Minutes

Additional minutes as for additional whole minutes or fractions beyond the initial minute during which connection continues.

All fractions of initial and additional minutes will be rounded up to the next higher minute.

Charges

The customer is charged for each call placed during the month, no charge is made for calls not completed. Billing for LightCall Direct will be done by the Local Exchange Carrier for the carrier. The customer is responsible for the charge, local or toll, incurred in accessing the carrier's switch, said charge to be billed to the originating number, by the appropriate local carrier in the absence of special billing instructions from the customer.

Availability of Service

LightCall Direct Service is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.14 LightCall Direct (Continued)

2.14.1 Charges (Continued)

For the purpose of applying the distance sensitive rate to a call, distance is measured by the airline miles between the originating rate center and terminating rate center. The V & H coordinates of the originating and terminating rate center are used in the formula to determine airline miles which begins on Page 1 of Section 6. The V & H coordinates of the originating and terminating rate center is from AT&T's FCC Tariff #10.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.15 LightCall Plus

2.15.1 General Description

LightCall Plus provides facilities to complete calls between two points. The customer will be assigned a unique authorization code(s) that authorize the use of LightCall Plus by that customer. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Billing

Billing is done in sixty (60) second increments with a sixty (60) second minimum.

Charges

The customer is responsible for the charge, local or toll, incurred in accessing the carrier's switch.

For the purpose of applying the distance sensitive rate to a call, distance is measured by the airline miles between the originating rate center and terminating rate center. The V&H coordinates of the originating and terminating rate center are used in the formula to determine airline miles which begins on Page 1 of Section 6. The V&H coordinated of the originating and terminating rate center are from AT&T's FCC Tariff #10.

Availablity of Service

LightCall Plus Service is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.16 Interexchange Toll Carrier Service

2.16.1 General Description

- a. Carrier is a specialized common carrier providing intrastate, interlata, intralata communications service to customers for their direct transmission and reception of voice, data and other types of telecommunications between various locations within the State of Kentucky. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.
- b. The customer is billed a charge for each individual call placed during the month. For billing purposes, each call is rounded to the next higher six-second increment after the first full minute.
- c. Service is generally provided to customers on a subscription basis, which is termed Basic Service.
- d. The customer is responsible for the charge, local or toll, incurred in accessing the Carrier's switch, said charge to be billed to the originating number, by the appropriate local carrier in the absence of special billing instructions from the customer.
- e. To obtain Basic Service, the customer must use his authorization or equal access code assigned by Carrier. The numerical composition of such codes is set by Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of authorization codes.
- f. For the purpose of applying the distance sensitive rate to a call, distance is measured by the airline miles between the originating rate center and terminating rate center. The V and H coordinates of the originating and terminating rate center are used in the formula to determine airline miles which begins on Page 1 of Section 6. The V and H coordinates of the originating and terminating rate center is from AT&T's FCC Tariff No. 10.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.17 LightCall Travel

2.17.1 General Description

LightCall Travel provides facilities to complete interLATA/intraLATA calls between two points. Certain termination points are designated as On-Net, and other termination points are designated Off-Net. The customer will be assigned unique authorization code(s) that authorize the use of LightCall Travel by that customer.

2.17.2 Availability of Service

a. LightCall Travel Service is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.18 Travel Service

2.18.1 General Description

Travel service is provided to customers that want to originate calls when the customer is outside the customer's home local calling area. There are charges for travel service which are in addition to the per minute rates for Switched Light Express Service.

2.19 WorldCard Calling Card

2.19.1 General Description

WorldCard Calling Card allows customers to make domestic calls away from home anywhere in the United States. Additionally, the WorldCard provides international origination from over 50 countries worldwide. To initiate a WorldCard call, the customer dials a toll free number. When the call is acknowledged, the customer then inputs their card number and security code. Billing will be done in six (6) second increments.

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SPECIALIZED COMMON CARRIER SERVICE

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.20 UNICOM Service (EasyLine)

2.20.1 General Descriptions

UNICOM (EasyLine) is an outbound calling service provisioned over FG-A, FG-B, and FG-D switched access facilities. UNICOM is usage and distance sensitive.

Billing

Calls will be billed in increments of six (6) seconds.

Usage Rates

The customer will incur a usage rate for all terminating minutes (see section 5.10.1).

Discounts

Volume discounts are provided throught the "staged" structure of the product and through the amortization of the subscription charges over a given stage usage range.

Availability of Service

EasyLine Service is available to any customer.

Service Guarantee

If within 90 days, the customer is not completely satisfied with their EasyLine Service, QCC will pay to switch the customer back to their previous long distance carrier up to \$10.00 per line.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.21. UNICOM (MacroLine)

2.21.1 General Description - MacroLine is a dedicated outbound calling service.

Billing

Calls will be billed in increments of six (6) seconds.

Usage Rates

The customer will incur a usage rate for all terminating minutes (See section 5.11.1).

Notice of Discontinuance

The Notice of Discontinuance for a DS-1 channel is three months. Recurring charges apply for a period of three months from the date QCC receives the discontinuance notice or until the requested discontinuance date, whichever is longer. The charges will apply even if the customer does not use the DS-1 channel.

Availability of Service

MacroLine Service is available to any customer.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.22 UNICOM (WAL)

2.22.1 General Description

UNICOM (WAL) is an outbound calling service provisioned over dedicated facilities from the customer's premise to the customer's serving wire center and shared FG-D switched facilities from the serving wire center to QCC's point of presence.

Billing

Initial calling period 30 seconds, each additional period billed in six (6) second increments.

Call Detail

Call Detail will be provided.

Usage Rates

See section 5.12.

Availability of Service

WAL Service is available to any customer.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.23 UNICOM (EasyLine 800)

2.23.1 General Descriptions

EasyLine 800 service is an inbound service. EasyLine 800 is usage and distance sensitive.

<u>Billing</u>

Calls will be billed in increments of six (6) seconds after the initial thirty (30) seconds.

Call Detail

Call detail will provide the following information when the technical capability exists: Date, Number of Calling Party, City of Calling Party, Time of Call, Duration of Call, and Cost of Call.

Usage Rates

See section 5.13.

Availability

EasyLine 800 is available for terminating access in all FG-A, FG-B, and FG-D areas served by QCC.

EasyLine 800 is available for originating access in all areas that QCC has FG-C and FG-D originating access.

Easyline 800 Service is available to any customer.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.24 UNICOM (MacroLine 800)

2.24.1 General Descriptions

Billing

Calls will be billed in increments of six (6) seconds after the initial thirty (30) seconds. Per minute usage shall be flat rated.

Call Detail

Call detail will provide the following information when the technical capability exists: Date, Place, Number of Calling Party, City of Calling Party, Time of Call, Duration of Call, and Cost of Call.

Usage Rates

See section 5.14.

Availability of Service

Macroline 800 Service is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.25 EasyCall 800

2.25.1 General Descriptions

EasyCall 800 is a low end user 800 service with a flat rate, regardless of time of day, positioned as a value added service.

Billing

Calls will be billed in one (1) minute increments.

Call Detail

Call detail will provide the following information when the technical capability exists: Date, Place, Number of Calling Party, City of Calling Party, Time of Call, Duration of Call, and Cost of Call.

Usage Rates

See Section 5.15.

Availability of Service

EasyCall 800 Seervice is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.27 Revenue/Term Service Plan ("RTSP")

QCC's RTSP is available to all QCC customers on an intralata/interlata/intrastate basis.

RTSP Commitment

Each RTSP customer must sign at least a thirty-six (36) month contract to use QCC's RTSP.

Usage Requirement

Each RTSP customer agrees that, starting with the sixth month of service, their RTSP usage will be at least \$15,000 a month. In the event such Revenue to QCC is less than \$15,000 in any month after the fifth month hereof, the RTSP customer shall pay QCC for the difference between the amount of QCC service used and the \$15,000 minimum usage requirement, in addition to the actual amount of QCC service used. For example if a customer in the sixth month bills \$12,000 in actual usage, QCC will bill that customer for \$12,000 and \$3,000 for the difference between the \$12,000 and \$15,000 minimum usage requirement.

Deposit

RTSP customers may be required to make a deposit to QCC pursuant to Section 3.5(e). If the customer would prefer not to make a deposit, QCC will accept a third party guarantee.

Billing

RTSP can be accessed via FGD access only. QCC will bill the RTSP customer on a monthly basis via magnetic tape/diskette. The customer will receive the pricing set forth in Section 5.27. The customer will receive the rates that are set forth in this tariff at the time the customer signs up for QCC's RTSP Service for the term of their contract.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.27 Revenue/Term Service Plan (Continued)

Billing (continued)

QCC may establish with the RTSP customer the terms under which the RTSP customer or may terminate service prior to the expiration of the contract. Such terms will be set forth in the RTSP contract.

Discontinuance of RTSP

If a RTSP customer elects to discontinue his/her RTSP service prior to the expiration of the contract, QCC will bill the customer a charge for each month remaining on their contract at the time of termination. The charges are as follows:

Month in which RTSP customer terminates service	Charge that will apply to each month remaining on the customer's contract
1 through 12	\$15,000
13 through 24	10,000
25 Plus	5,000

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.28 Carrier Express II

2.28.1 General Description

Carrier Express II is a virtually tiered, volume sensitive (WATS type) Service. The usage terminating rates are in addition to the originating access costs incurred by the customer.

Availability of Service

Carrier Express II Service is available to any customer.

Billing

Billing will be done in increments of six (6) seconds.

Discounts By Time Of Day

Carrier Express II offers Evening and Night/Weekend discounts (see Section 5.17.2).

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.29 Nationwide 800

2.29.1 General Description

Nationwide 800 is a virtual banded inbound service that allows customers to receive 800 calls from throughout the continental U.S.

Billing

Calls will be billed in increments of six (6) seconds with a thirty (30) second average minimum.

Call Detail

Call detail will provide the following information when the technical capability exists: date, number of calling party, LATA of calling party, time of call, duration of call and cost of call.

Usage Rates

See (Section 5.18).

Call Rating

Calls will be rated at the time period where the call terminates.

Discounts

See (Section 5.18).

Volume discounts are applied to the first \$.01 usage and apply on a per account basis. If the customer also subscribes to National Dedicated 800, America Plus, America WATS, WorldCard and/or International Services, his/her combined total monthly usage will be used to determine the Nationwide 800 volume discount as if all usage had only been on Nationwide 800 Service.

Availability of Service

Nationwide 800 Service is available to any customer.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the SQCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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ISSUED: March 28, 2002

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SERVICE DESCRIPTIONS (Continued) SECTION 2

2.30 National Dedicated 800

2.30 **General Description**

National Dedicated 800 is a virtual banded inbound service that allows customers to receive 800 calls from throughout the Continental U.S. via voice frequency or DS-1 terminations.

Billing

Calls will be billed in increments of six (6) seconds with a thirty (30) second average minimum.

Usage Rates

See (Section 5.19)

Call Rating

Calls will be rated at the time period where the call terminates.

Discounts

See (Section 5.19)

If the customer also subscribes to Nationwide 800, America Plus, America WATS, WorldCard and/or International Services, his/her combined total monthly usage will be used to determine the National Dedicated 800 volume discount as if all usage had only been on National Dedicated 800 Service.

Availability of Service

National Dedicated 800 Service is available to any customer.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.31 Fractional T-1

2.31.1 General Description

Fractional T-1 allows end-users to lease "Fractions" of a DS-1 in DS-0 increments until the customer reaches the economic cross over to justify paying for a full DS-1.

2.31.2 Service Requirements

The Fractional T-1 customer will be required to lease a minimum of one (1) Voice Grade Circuit. The monthly IXC Rates charged for each circuit will mirror those charges listed under QCC's Voice Grade Service (See Section 4.2) for applicable Voice Grade City Pair Rates.

When the customer notifies QCC in writing that they wish to utilize an entire DS-1 circuit, QCC will bill the customer at the rates listed in (Section 4.3).

2.31.3 Service Availability

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

2.31.4 Usage Charges

See Section 4.5.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.32 Operator Services

- Operator service is used when a Company operator is needed to complete one of the following call types:
 - a. Customer Dialed (Calling Card)
 - b. Operator-Handled
 - c. Person-to-Person
 - d. Collect-to-Station
 - e. Person-to-Station
- 2. For each operator-assisted call, an operator surcharge, listed in Section 8.1, will be added to the first minute of each Operator Services call. The operator surcharge will be in addition to the per minute rates, listed in Section 8.2
- 3. Service is available twenty-four (24) hour per day, seven (7) days a week.
- No deposit is required for operator services
- 5. Blocking and interception of local exchange carrier operator service calls is prohibited, violaters will be subject to immediate termination, if the customer premises equipment is not brought into compliance with twenty (20) days' notice to owners of such equipment.
- 6. QCC will provide tent cards and/or stickers to be placed near or on telephone equipment used to access its services. Violators will be subject to immediate termination if the customer premises is not brought into compliance with twenty (20) days' notice to owners of such equipment.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.34 Group Services Discount

QCC's Group Services Discount is available to Trade Associations, Consultants, Business Entities, or individuals within an industry, professional or business classification, commercial organizations with affiliated franchises, or other groups created for the purpose of qualifying for the Group Services Discount.

Each group member or sponsor who subscribes to one or more of QCC's services must:

- a. Sign a thirteen (13) month commitment for at least one of the following QCC services: Voice Grade, Analog Data, DDS, DS-1, EasyLine, EasyLine 800, MacroLine, MacroLine 800, WAL, Travel Card, Nationwide 800, Vista, Vista Plus, and Vista WATS Services.
- The group sponsor must sign at least a thirty-six (36) month contract. Group members and b. sponsor who are not affiliated with a non-profit organization or are affiliated with a non-profit organization with five-hundred (500) or more members, and, have subscribed to QCC service through the Group Services Discount must increase revenues by \$30,000 per month exclusive of taxes, installation charges and local loop charges during the first six (6) months of service; the group's monthly revenue must reach \$50,000 per month exclusive of taxes, installation charges and local loop charges by the end of the first year, and \$100,000 exclusive of taxes, installation charges and local loop charges per month by the end of the second year. Group members and sponsor who are affiliated with non-profit organizations with less than five-hundred (500) members, and who have subscribed to QCC service though the Group Service Discount must increase revenues by \$10,000 per month exclusive of taxes, installation charges and local loop charges by the end of the first six (6) months of service; the group's monthly revenue must reach \$15,000 per month exclusive of taxes, installation charges and local loop charges by the end of the first year, and \$20,000 exclusive of taxes, installation charges and local loop charges per month by the end of the second year. If the group fails to reach the monthly revenue levels stated above, QCC may disqualify the group and/or the group members who have subscribed to QCC's services listed in Section 2.6(a) and will therefore become subject to the terms applicable to all other customers of QCC. If only the group sponsor is disqualified, the individual members will continue to receive the Group Services Discount for the remaining thirteen (13) month commitment period. QCC may establish with the sponsor the terms under which a sponsor may terminate service prior to the expiration of the contract. Such terms will be setforth in the sponsor's contract.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.34 Group Service Discount

c. Customers who sign up for Travel Card and/or Nationwide 800 service will not receive the Group Service Discount. Customer's who sign up for Vista, Vista WATS and Vista Plus Services will receive the Group Service Discount, however, the usage associated with Vista, Vista Plus and Vista WATS will not be aggregated.

2.34.1 Group Service (Option I)

Groups that sign-up under Option I, and are in compliance as stated in Section 2.6 (a) and (b) will be eligible for the discount stated in section(s) 4.2.4, 4.3.5, 4.4.4, 4.6.1, 5.11.1, 5.12.3, 5.14.1, 5.15.1, 5.23.1, 5.24.1, and 5.25.1. The group can elect to have the discount reflected on their monthly invoice or through another means such as a check. Each member of a Group who elects to receive their discounts in a manner different then on their monthly invoice must sign an Agreement with QCC indicating the manner in which the discount will be administered and to who the discount will be issued. QCC will bill each member of the group separately and each member will be responsible for its usage charges. Upon a written request from the Group Sponsor, QCC will provide a mag tape at the rates listed iin Section 2.34.2 to the Group sponsor for billing by them to each individual member. If The Group sponsor performs the billing function, the group sponsor will be responsible for ensuring the member receives the association discount, and the association assumes all financial responsibility for remittance of all billed charges to QCC. Upon default by the association sponsor, each member is responsible for payment of their own charges to QCC.

Group Service (Option II)

Groups that sign-up under Option II, and are in compliance as stated in Section 2.6 (a) and (b) will be eligible for the discount stated in section(s) 4.2.4, 4.3.5, 4.4.4, 4.6.1, 5.11.1, 5.12.3, 5.14.1, 5.15.1, 5.23.1, 5.24.1, and 5.25.1. The group can elect to have the discount reflected on their monthly invoice or through another means such as a check. Each member of a Group who elects to receive their discounts in a manner different then on their monthly invoice must sign an Agreement with QCC indicating the manner in which the discount will be administered and to who the discount will be issued. In addition, group members switched usage rates under Option II will be aggregated by product type.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.34. Group Services Discount (Continued)

Group Service (Option II) (Continued)

QCC will bill each member of the group separately and each member will be responsible for its usage charges. Upon a written request from the Group Sponsor, QCC will provide a mag tape at the rates listed below to the Group sponsor for billing by them to each individual member. If the group performs the billing function, the group sponsor will be responsible for ensuring the member receives the group discount, and the group assumes all financial responsibility for remittance of all billed charges to QCC. Upon default by the group sponsor, each member is responsible for payment of their own charges to QCC. A summary to the Group sponsor will be provided to allow them to determine their compliance under section 2.6.

2.34.2 Billing

Non-Recurring Charges

Programming set-up charge

\$500.00

Monthly Recurring Charges

Tape charge

\$ 55.00

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.34 Group Service Discount (Continued)

2.34.3 Expiration of Contracts

- (A) If the sponsor elects to renew its thirty-six (36) month agreement, the sponsor will be subject to the same revenue thresholes during the new thirty-six (36) month term as those imposed on the sponsor during the initial three (3) year commitment.
- (B) If the sponsor elects not to renew its thirty-six(36) month contract, the individual members will remain on their thirteen (13) month agreement until they expire. After the members' thirteen (13) month agreements expires the member will receive current tariff rates and the applicable standard tariffed Group Service Discount associated with their service plan until such time as either QCC or the member provides the other party with thirty (30) days notice of their intent to discontinue the Group Service Discount. Individual members that are part of the Group Service Discount plan at the expiration of the sponsors thirty-six (36) month contract can elect to continue and receive the benefits as set forth in this paragraph, however, no new individual members can be added to the group.
- (C) Upon the expiration of an individual members thirteen (13) month contract, the member will receive current tariff rates and the applicable standard tariffed Group Service Discount associated with their service plan until such time as either QCC or the member provides the other with thirty (30) days notice of their intent to discontinue the Group Service Discount.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.35 General Description

LCI's Nationwide 800 - VIP Program will offer discounts to T-1 access switched accounts based on term and revenue level commitments. VIP customers must commit to either a two (2) or three (3) year contract and a minimum monthly revenue commitment of between \$20,000 and \$200,000+. The customer's discount will be based upon the term and revenue commitment made.

Availability

Nationwide 800 - VIP Program is available to all customers who qualify.

Billing

Billing will be done in increments of six (6) seconds.

Usage Rates

See Section 5.22.

Minimum Requirements

- Discounts apply to inter-state and intra-state usage.
- Revenue is calculated on base rates before VIP discounts.
- Failure to meet revenue commitments will result in customer being billed at the base rate.
- Failure to complete term commitment will result in customer being billed for all usage at base rate from the contract effective date.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.36 Vista Plus

2.36.1 General Description

Vista Plus is an outbound service allowing the customer to originate calls via customer-provided local business telephone line, and allowing the termination of calls via a combination of QCC-provided facilities and local business telephone lines. Vista Plus is designed to encourage long term commitments by providing discounts for both volume and term with month-to-month, one, two, and three year contracts.

Billing

Initial calling period thirty (30) seconds, each additional period billed in six (6) second increments.

Usage Rates

See Section 5.23.1A (D)

Discounts

See Section 5.23.1A (D)

If the customer discontinues service prior to the expiration of the executed contract, QCC reserves the right to back bill the customer for the difference between the month-to-month discount and the one, two, or three year discount.

Availability

Vista Plus is available to all customers.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.36 Vista Plus (Continued)

2.36.2 Service Guarantee

- A. If within 90 days, the customer is not completely satisfied with their Vista Plus Service, QCC will pay to switch the customer back to their previous long distance carrier up to \$10.00 per line.
- B. Vista Plus customers will not experience a price increase during their term commitment. Also, if QCC reduces the per minute rates, the customer will receive the lower rate. This guarantee is not applicable to the revenue discounts.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.37 Vista

2.37.1 General Description

Vista is an outbound service requiring the customer to originate calls via dedicated facilities between the customer's premises and the local telephone company's serving central office and allowing the termination of calls via QCC-provided facilities and local business telephone lines. Vista is designed to encourage long term commitments by providing discounts for both volume and term with month-to-month, one, two, and three year contracts.

Billing

Initial calling period thirty (30) seconds, each additional period billed in six (6) second increments.

Subscription Charge

There will be a flat monthly subscription charge; See Section 5.24.1A (B).

Usage Rates

See Section 5.24.1A (D)

Discounts

See Section 5.24.1A (E)

If the customer discontinues service prior to the expiration of the executed contract, QCC reserves the right to back bill the customer for the difference between the month-to-month discount and the one, two, or three year discount.

Availability

Vista is available to all customers.

2.37.2 Service Guarantee

Vista customers will not experience a price increase during their term commitment. Also, if QCC reduces the per minute rates, the customer will receive the lower rate. This guarantee is not applicable to the revenue discounts.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.38 Vista WATS

2.38.1 General Description

Vista WATS is an outbound service requiring the customer to originate calls via dedicated facilities between the customer's premises and QCC's terminal location and allowing the termination of calls via a combination of QCC-provided facilities and local business telephone lines or other exchange access facilities. Vista WATS is designed to encourage long term commitments by providing discounts for both volume and term with month-to-month, one, two and three year contracts.

Billing

Initial calling period 6 seconds, each additional period billed in six (6) second increments.

Usage Rates

See Section 5.25.1A (C).

Discounts

See Section 5.25.1A (D).

If the customer discontinues service prior to the expiration of the executed contract, QCC reserves the right to back bill the customer for the difference between the month-to-month discount and the one, two, or three year discount.

Availability

Vista WATS is available to all customers.

Notice of Discontinuance

The Notice of Discontinuance for a DS-1 channel is three months. Recurring charges apply for a period of three months from the date QCC receives the discontinuance notice or until the requested discontinuance date, whichever is longer. The charges will apply even if the customer does not use the DS-1 channel.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.38 <u>Vista WATS</u> (Continued)

2.38.2 Service Guarantee

Vista WATS customers will not experience a price increase during their term commitment. Also, if QCC reduces the per minute rates, the customer will receive the lower rate. This guarantee is not applicable to the revenue discounts.

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ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.39 Enhanced 800/888 Features

2.39.1 General Description

Enhanced 800/888 features are selected add on enhancements to various LCI 800 services.

The following enhancements are available:

- a. <u>Time of Day Routing</u>: Customer can accept incoming calls on alternate numbers based on timeof-day.
- b. <u>Day of Week Routing</u>: Customer can accept incoming calls on alternate numbers based on day of week.
- c. <u>Holiday Routing</u>: Customer can accept incoming calls on alternate numbers based on holidays.
- d. <u>Direct Terminal Overflow</u>: Customer can forward incoming calls to pre-designated local number if busy; (DAL customers only)*.
- e. <u>Dialed Number Identification</u>: Customer can identify dialed number; (DAL customers only).
- f. <u>Tailored Call Coverage</u>: Customer can block calls from one 800 origination. Calls may be blocked by area code, area code/exchange, LATA, state, or 10 digit ANI.
- g. <u>% Allocation Routing:</u> Routes calls placed on an 800 number up to 8 different terminating locations based on whole number percentages that add up to 100%.
- h. Alternative Routing: Customer can Activate Alternate Routing Plan.
- i. Real Time ANI: Allows dedicated access customers to receive the ANI of the calling party if the call originates from an equal access end office.
- j. Account Codes: Allows the customer to track usage of its 800 number back to specified user codes and/or to limit use of its 800 number to only those dialing authorized codes. Requires that additional digits be dialed after the regular 10-digit 800 number is dialed. Two types are available: verified and non-verified. With both types of codes, calls cannot be completed without entry of the specified codes. In addition, with the verified codes, calls are not completed until codes are verified for accuracy. As an option, Call Detail can be sorted by either verified or non-verified codes.
- k. <u>Geographical Routing</u>: Allows the customer to arrange for calls to a single 806 service telephone number placed from different groups of originating locations to terminate to different locations. Originating locations may be identified using the NPA or by NPA/NXX.**

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- I. <u>800 Directory Publication</u>: Allows customers to publish their 800 number in AT&T's Directory.

** Integrity and Simply GuaranteedsM customers only (switched & dedicated).

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.39 Enhanced 800/888 Features (Cont'd)

2.39.1 General Description (Cont'd)

- m. Menu Routing: Plays prerecorded messages in a menu like fashion referring callers to other numbers, explaining service conditions, or other information that a Customer desires to provide to their callers. The call may either terminate after the message announcement, or proceed to a set of interactive voice responses that give additional menu options. These menu options may terminate to a final destination or prompts can be linked to another set of menu options. QCC supports two types of Menu Routing:
 - Basic Menu Routing Plans: Basic Menu Routing will allow one voice announcement message to be followed by a menu of options. Customers may select up to four (4) menu options. These menu options will terminate to a ring-to number based on the menu option selected using the keypad on the telephone.
 - 2. Advanced Menu Routing Plans: Any plan that does not meet the Basic Menu Routing requirements as described above, will be considered an Advanced Menu Routing Plan. The limitations for Advanced Menu Routing are as follows: (1) no more than nine (9) Menu Options per set or grouping; and, (2) no more than four (4) menu levels.
- n. Quota Call Allocation "Round Robin": Distributes incoming calls to Terminating Addresses (TA's) or other feature(s) to a fixed number of calls per a designated unit of time (minutes or hours). A Customer will be able to distribute calls to several TA's based on the number of calls per unit of time. The unit of time versus the amount of calls can be adjusted based on what the user specifies, e.g., the number of calls per unit of measure.

Availability

Enhanced 800/888 Features are available individually or in any combination for both existing and new customers.

Rates

Rates may include an installation charge and a monthly recurring charge. See Section 5.26 for the installation and monthly recurring charges.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.41 America Plus

2.41.1 General Description

America Plus is an outbound switched product provisioned over FGA, FGB and FGD switched accss facilities. America Plus is usage sensitive.

Billing

Initial calling period is six (6) seconds, each additional period is billed in six (6) second increments.

Discounts

America Plus has discount rates for customers signing a one (1) year contract or longer.

Availability

America Plus is available to any customer.

Service Guarantee

If within 90 days, the customer is not completely satisfied with their America Plus Service, QCC will pay to switch the customer back to their previous long distance carrier up to \$10.00 per line.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.42 <u>Audio Teleconferencing</u>

2.42.1 General Description

Audio Teleconferencing permits three (3) or more customers located within the state of Kentucky to be connected. QCC offers its customers the following three (3) Audio Teleconferencing services:

Operator Assisted Conference Calling ("OACC")

OACC is initiated when the host dials into the conference operator. The operator proceeds to connect and introduce all parties designated by the host.

2. 800 Meet Me Conferencing

800 Meet Me calls take place at a predetermined time. All participants call the designated 800 number and are introduced to the conference call by the operator.

3. Meet Me Conferencing

Meet Me takes place at a predetermined time. All participants place a long distance call (708 + NXX-XXXX) to reach the conference operator. The operator then introduces the callers.

Usage Rates

See Section 5.29.

NOTE: The Conference Operator is located at the Service Bureau in Chicago, Illinois.

New Customers who have never used LCI's Audio Teleconferencing service will receive a fifty (50) percent discount off of their first thirty (30) days of usage.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.43 America WATS

2.43.1 General Description

America WATS is a dedicated, usage sensitive outbound calling service.

Billing

All calls will be billed in increments of six (6) seconds.

Usage Rates

America WATS has rates for monthly terms and discount rates for customers signing a contract for one (1) year or longer.

Availability

America WATS is available to any customer.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.44 Campus Talk Dedicated Service

2.44.1 General Description

Campus Talk Dedicated Service is a student billing service which will be marketed to various types of educational institutions, training facilities and/or housing entities that want to provide a long distance service to their residents. Campus Talk Dedicated Service provides long distance service to the all types of students that are 18 years or older. This service requires dedicated access to either the school's or training center's PBX or Centrex Site and will require the use of authorization codes.

Campus Talk Options provides the educational institution; training facility; and/or housing entity with the ability to select the end-user rate based on what is most appropriate for their particular environment.

Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the student exceeds \$75 they are prohibited from making additional calls until balance is less than \$75.

Students will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call QCC.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

There is a per minute usage rates for Campus Talk may be found in Section 5.31.1. Rates for Campus Talk Options may be found in Section 5.31.2.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.45 Campus Talk Switched

General Description

Campus Talk Switched is a calling card service which provides long distance service via switched access, and will be marketed to various types of educational institutions, training facilities and/or housing entities that want to provide a long distance e service to their residents and employees. Campus Talk Switched is designed for students 18 years or older that want the benefit of a calling card service.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

The rates are the same for calls made from within a customers specified NPA. Also, there is a fee to reinstate services disconnected due to non-payment, abuse to or improper use of the service. See Section 5.32 of this tariff.

Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the student exceeds \$75 they are prohibited from making additional 1 + calls until balance is less than \$75.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.46 Personal 800 Service

General Description

Personal 800 is a switched nationwide 800 product that can be used by the customer anywhere in the domestic United States, Alaska and Hawaii. To use Personal 800, the customer will dial a designated 1-800-XXX-XXXX number (the same 800 number will be used by all subscribers). The customer will then enter their six digit authorization code (there will be no voice response requesting the customer to enter his/her auth code). Once the six digit auth code has been verified, the call will be completed.

Billing

Billing will be done in full minute rounding.

Usage Rates

See Section 5.33.1(A).

<u>Availability</u>

Personal 800 is available to both residential and small business customers. The service will only be sold to customers that have QCC as their long distance carrier on their billed-to telephone number.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.47 LCI 800 Service - Select Option

2.47.1 General Description

LCI 800 is a switched and dedicated nationwide origination inbound service. This service is available for origination in the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands as well as for origination from Canada and International countries. LCI 800 is targeted for the small to medium sized business customer.

Billing

Billing is done in six (6) second increments with a six (6) second minimum.

Rate

See Section 5.34 for usage rates.

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MAR 2 9 2002

SECTION 9 (1)

ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

ISSUED BY:

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.48 Simple, Fair & Inexpensive ("SFI")

General Description

SFI will allow a customer to complete interlata and intralata toll calls between two points within Kentucky. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one (1) flat day rate from 6 a.m. - 6 p.m. Monday through Friday and one (1) flat evening, night/weekend rate all other times.

Billing

Billing will be done initial sixty (60) seconds and each additional in one (1) second increments.

Availability

SFI is available to all existing and future customers.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

ISSUED BY:

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.49 Switched 56kbps Service

General Description

Switched 56kbps is a service that provides digital transmission at 56kbps on a switched basis. QCC's Switched 56K will require dedicated local access from each customer premise to a QCC point of presence (POP). Service is available for use 24 hours a day, seven days a week

Billing

Customers will be billed for minutes of use and local access Switched 56k will be billed in six (6) second increments with monthly minimums.

Availability

Switched 56K is available to any customer.

Rates

See Section 4.8.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

ISSUED BY:

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.50 LCI 800 - Choice Option

General Description

LCI 800-Choice Option is an 800 product for National Account customers with high volume requirements for whom other LCI 800 products doesn't meet those requirements. LCI 800-Choice Option provides both dedicated and switched options. This service is available for origination in the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Additionally, origination is available from Canada and International countries.

Billing

Billing will be done in six (6) second increments with a thirty (30) second minimum average time requirement (MATR)*.

Rates

See Section 5.35 for usage rates.

Rate Period

Day:

8:00 AM-4:59 PM (Monday thru Friday).

Non-day:

All other times.

Availability

LCI 800 - Choice Option is available to any customer.

* This MATR will be waived until further notice.

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EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.52 Choice Virtual Network Service (CVNS)

General Description

Choice Virtual Network Service (CVNS) allows geographically dispersed companies with different usage volumes to combine their private networks with portions of the public switched network. With CVNS, users can create their own private network by utilizing the intelligence embedded in the QCC network.

Billing

Billing will be done in six (6) second increments.

Rates

See Section 4.9 for usage rates.

Availability

CVNS is available on a nationwide basis for both switched and dedicated access.

Choice Virtual Network Service (CVNS) FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access Frame Plus at QCC's closet Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.53 Integrity

2.53.1 General Description¹

Integrity™ is a multi-service, volume sensitive priced product designed to serve the \$2500 to \$150,000 market. This service has simple flat rates and term benefits. Integrity™ has switched, dedicated and calling card services. Integrity is available in three term option plans which varies in the minimum monthly usage requirements and the associated discounts. Option "A" requires a \$250.00 minimum total usage and provides discounts up to the \$2,500.01 to \$5,000.00 range; Option "B" requires a \$2,500.00 minimum monthly total usage and provides discounts up to the \$50,000.01 range; and Option "C" requires a \$10,000 monthly minimum total usage and provides incremental volume discounts up to the \$150,000 range.

<u>Billing</u>

Billing will be done in initial six (6) seconds and additional one (1) second increments. All minutes of use will be rounded up to the next increment.

Rate Periods

Peak:

8:00 AM to 4:59 PM; Monday through Friday

Off-Peak:

All other times, including Holidays.

See rates in Section 5.37.

Holiday Rates

Holiday rates (Off-Peak) will be available on the following QCC observed holidays: New Year's Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day.

Terms

Integrity™ is available in three (3) term option plans.

Rate Guarantee

In consideration of the Customer's commitment to use Qwest Communications Corporation's (QCC) Integrity Option A, B or C service, QCC agrees to provide switched services for the duration of the Agreement at the tariffed rates in effect at the time the Agreement is executed by the Customer; provided, however, that if the tariffed rates for switched services used by the Customer decrease during the term of the Agreement, such rate decreases will be passed through to the Customer. Customer's switched services will not, during the initial term, exceed the rates in effect at the time the agreement is executed by the Customer. QCC also agrees to provide private line services ordered or installed at the time of the Agreement is executed by the Customer; provided, however, that if the rates for private line services will be passed through to the specific private line circuits used by the Customer. Customer's private line circuits installed private to the specific private line circuits used by the Customer. Customer's private line circuits installed private increase will not, during the initial term, exceed the rates in effect at the time the agreement is executed by the Customer.

¹Option A and B will no longer be available to new customers after October 16, 1996.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.53 Integrity (Continued)

Minimum

There is a minimum monthly usage commitment per month "Monthly Commitment". QCC will count Customer's total Integrity usage set forth in the customers term commitment; less taxes, monthly recurring charges (MRCs), Audio Teleconferencing, and non-recurring charges (NRCs) to determine whether a customer satisfies the Monthly Commitment requirement designated. Minimum monthly usage will be based on total usage before discounts and promotions. If, during any month of the customers term commitment for Integrity usage falls below the customers Monthly Commitment, the customer shall pay the actual amount billed for that service plus the difference between that amount and the customer's Monthly usage commitment.

Customers are required to meet their monthly minimum commitments beginning on their fourth invoice.

Private Line and Frame Relay

All subsequent dedicated leased lines and/or frame relay ports and permanent virtual circuits (PVCs) that are ordered and installed under an existing Integrity agreement will be rated at the rates which were in effect at the time the initial contract was executed. All circuits and/or frame relay ports are guaranteed for the length of the term contract. Month-to-month circuits and/or frame relay ports will be subject to rate increases as these increases are implemented. Locations and services can be added/deleted/changed throughout the term and still be covered under the original package.

Renewals

Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same contract length and the current tariff rates in effect at the time of such renewal associated with the term and volume of the original contract.

Either Customer or QCC may terminate an Agreement at the end of the initial Term or renewal term by providing not less than thirty (30) days written notice. Customer's notice of termination must be sent to: LCI International, Inc., 4650 Lakehurst Court, Dublin, OH 43016 Attention: Billing Department. If no written notification is submitted to QCC's Billing Department not less than thirty (30) days prior to expiration of an Agreement and QCC has not given notice of termination to Customer, the Agreement shall automatically renew at the same Monthly Commitment level and Term and at the tariffed rates in effect at the time of such renewal.

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Usage Rates

See Section 5.37.

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ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.53 Integrity (Continued)

Early Termination Charges (Option C)

- QCC will allow a customer to convert from a current Option A or Option B contract to an Integrity Option C contract. This agreement will begin a new term period and requires a minimum monthly commitment of \$10,000.
- If a customer terminates their relationship without cause, and the customer fails to provide written notice of termination to QCC, the customer will be charged the applicable contract's Monthly Minimum for the remainder of the contract and all subsequent renewals until such written notice is recovered by QCC.
- 3. If a customer terminates their relationship without cause, and the customer provides QCC written notice terminating its service subsequent to the expiration of the Customer Satisfaction Guarantee, the customer will be assessed the following termination penalty:

1 Year Contract

Early termination charges for customers who terminate service prior to expiration of their one (1) year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

2 Year Contracts

- If the contract is in the first 12 months, the customer will be responsible to QCC for:

 The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of the last twelve (12) month's monthly commitment.
- If the customer is in their 2nd 12 months, the customer will be responsible to QCC for:

 The remaining number of months multiplied by the monthly commitment

3 Year Contracts

- If the contract is in the first 12 months, the customer will be responsible to QCC for:

 The remaining number of months in the first 12 months multiplied by the commitment level plus 35% of the twenty-four (24) remaining month's monthly commitment.
- If the contract is in the second 12 months, the customer will be responsible to QCC for:

 The remaining number of months in the second 12 months multiplied by the commitment of level plus 35% of the last twelve (12) month's monthly commitment. KENTUCKY
- If the customer is in their 3rd 12 months, the customer will be responsible to QCC for:

 The remaining number of months multiplied by the monthly commitment

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.53 Integrity (Continued)

Integrity FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access Frame Plus at QCC's closet Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SPECIALIZED COMMON CARRIER SERVICE

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.54 LCI International Prepaid Debit Card

General Description

LCI International Prepaid Debit Card is a debit card product which allows the customer to pre-pay for units of domestic long distance calling minutes for a flat rate (1-unit = 1-minute). To use the debit card, the customer dials a toll free number. When the call is acknowledged, the customer then enters the personal identification number of the debit card. At this point, the user is notified of the amount of units remaining on the debit card. The caller then enters the telephone number they want to call. A verbal warning is provided when the amount of units remaining on the card is reduced to a low level. A call will be disconnected upon depletion of all available units on the debit card.

The debit card is debited in full minute increments. Debiting does not begin until the call is answered by the called party.

New orders for the debit card require a cash payment in advance either via check or wire transfer.

Rates

See Section 7.18.

Recharge Feature

A customer has the option of selecting the re-charge feature when they purchase a debit card. The recharge feature allows the customer to add additional units to their card by charging the cost to various credit cards.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.55 Personal Perks Calling Plan

General Description

Personal Perks Calling Plan is a residential designed long distance calling plan product that links customers to QCC's long distance merchant partners. The customer will be entitled to specific membership privileges associated with a QCC long distance merchant partner (i.e.: airline tickets, hotel discounts, etc.) by using the Personal Perks product. Additionally, Personal Perks has its own exclusive calling card.

Billing Increments

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

Rates/Rate Periods

See Section 7.18 for rates. Rate periods are as follows:

Day:

8:00 AM to 5:00 PM (Monday thru Friday). 5:01 PM to 11:00 PM (Monday thru Friday).

Evening: Night/Weekend:

All other times.

Availability

Personal Perks Calling Plan is available to any customer.

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ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.56 LCI Home 800

General Description

LCI Home 800 is an 800 product designed for residential customers that can be used by customers anywhere in the domestic United States, Alaska and Hawaii. A customer will be assigned an 800 number and security code. Calls made to their 800 number with their security code will ring to their residence.

Billing Increments

Billing will be done in initial sixty (60) seconds and additional one (1) second increments.

Rates/Rate Periods

See Section 5.38 for rates. The rate period is flat.

Availability

LCI Home 800 is available to any residential customer.

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.57 Simply BusinessSM

Simply BusinessSM is a service line consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Simply BusinessSM is intended for the small business segment billing a total of \$100 to \$2,500 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

Billing/Rounding

Intrastate rates are quoted in full minutes. Call rounding is thirty (30) second initial and one (1) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

Rates

See Section 5.39.

Note: There are no holiday rates.

Rates Periods

Peak:

Monday through Friday 8:00 A.M. to 5:00 P.M.

Off-Peak:

All other times.

Terms and Agreements

Simply Business[™] is available in month to month, twelve (12) and twenty-four (24) month term plans.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.57 Simply BusinessSM(Continued)

Option D

There is no minimum monthly usage commitment for customers receiving service under month-to-month plans. There is a minimum monthly usage commitment of \$35 for customers receiving service under term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

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There is no minimum monthly usage commitment for customers receiving service under month-to-month plans. There is a minimum monthly usage commitment of \$25 for customers receiving service under term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

Renewals

Upon expiration of the initial term and subsequent renewal term(s), the Customer's Agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current tariffed rates in effect at the time of such renewal associated with the term and volume of the original Agreement.

Early Termination Charges

- QCC will allow a customer to terminate its Agreement prior to its expiration date provided the Customer is converting to another QCC product with equal or greater term and volume commitment levels.
- If a Customer terminates their service without cause prior to the expiration date of their term Agreement, the Customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term Agreement.

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ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.58 WorldCard Plus Calling Card

General Description

WorldCard Plus Calling Card is designed for residential services. WorldCard Plus allows customers to make domestic and international calls away from home anywhere in the United States.

To initiate a WorldCard Plus call, the customer dials a toll free 800 number. The voice response unit ("VRU") then instructs the customer to input the authorization code, which is the customer's billed to number plus four (4) digits. After the proper verification of the authorization code, the VRU guides the customer through the available options.

Billing

All domestic calls are billed in initial sixty (60) seconds, then in one (1) second additional increments.

Availability

WorldCard Plus is restricted to the following MTS 1+ services: All-America Plan, Simple, Fair & Inexpensive and LightCall Plus.

Rates

See section 7.19.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.59 LCI Alternative

LCI Alternative is designed for small switched business customers that generate less than \$150 in telecommunication costs per month. LCI Alternative service requires a minimum of \$20 dollars in monthly usage. If the customer bills less than \$20 per month, they will be billed for the difference between the \$20 minimum monthly requirement and the amount actually billed.

The first 800 number is provided at no cost; each additional 800 number is five dollars (\$5.00) per month, per 800 number. This service limits customers to a total of three (3) 800 numbers.

Billing

Intrastate rates are quoted in full minutes. Call rounding is thirty (30) second initial and one (1)second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

Rates

See Section 5 (Domestic)
See QCC's Rates and Services Schedule No. 7 (International).
All rates are based on 7 days/24 hours a day.
Note: There are no holiday rates.

WorldCard

The WorldCard is billed in initial six (6) seconds, then in six (6) second additional increments. The WorldCard rates are in Section 5.

Optional Features

Account Codes (outbound and inbound) and Directory Assistance.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls placed by customers with qualified hearing or speech impairments who are certified.

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ISSUED: March 28, 2002

ISSUED BY:

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.59 LCI Alternative (Continued)

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.60 Multi-Level Marketing ("MLM")

2.60.1 General Description

This product is designed for small businesses, residential businesses, and residential Independent agent customers. This service allows a customer to complete interLATA and intraLATA toll calls between two points within the State.

Billing

Calls are billed in increments of six (6) seconds with a thirty (30) second minimum.

Usage Rates

See Section 7.20.

Availability

MLM is available to existing and future customers and is only available on an intrastate basis when the customer has signed up for the interstate MLM through QCC's Rates and Services Schedule No. 8.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.61 Simply GuaranteedSM Description

Simply GuaranteedSM is a voice and data service offering flat rated inbound, outbound, international, WorldCard, private line and frame relay products. Simply GuaranteedSM is designed for new businesses with a monthly revenue between \$200 to \$25,000. It is available on a month-to-month basis, or term (1 or 2 year). The terms have seven interstate commitment levels (\$200, \$750, \$2,500, \$4,000, \$7,000, \$12,000, \$20,000).

Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental.

Key Features

Guaranteed Rates
Flat rate pricing
Switched and dedicated, outbound and inbound access
Data offerings including private line and frame relay
No surcharge, flat rated WorldCard

Minimums

There is a minimum monthly usage commitment per month ("Monthly Commitment"). The Customer's minimum monthly commitment will be based upon the Customer's monthly combined gross domestic, international usage and surcharges (not including taxes, any non-recurring, monthly recurring, or Directory Assistance charges).

If, at the end of the fourth billing cycle, a customer has not met the minimum monthly commitment, the Customer must pay the difference between the actual eligible volume and its monthly volume commitment.

Availability

This service is only offered when customers sign up for Simply Guaranteed™ at the interstate level.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.61 Simply GuaranteedSM (Continued)

Simply GuaranteedSM FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access Frame Plus at QCC's closet Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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SECRETARY OF THE COMMISSION

ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

ISSUED BY:

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.61 Rate Guarantee

Switched and Dedicated

In return for the Customer's volume and term commitment, QCC will provide LCI Simply Guaranteed switched and dedicated services for the duration of the customers term at the tariffed rates in effect at the time the customers agreement is executed by Customer. If the tariffed rates for switched and/or dedicated services used by Customer decrease during the customers term, such rate decreases will be passed through to Customer. Customer's Simply Guaranteed switched and dedicated services will not, during the initial Term, exceed the rates in effect at the time the agreement is executed by Customer.

Private Line and Frame Relay

All subsequent dedicated leased lines and/or frame relay ports and permanent virtual circuits (PVCs) that are ordered and installed under an existing Simply Guaranteed agreement will be rated at the rates which were in effect at the time the initial contract was executed. All circuits and/or frame relay ports are guaranteed for the length of the term contract. Month-to-month circuits and/or frame relay ports will be subject to rate increases as these increases are implemented. Locations and services can be added/deleted/changed throughout the term and still be covered under the original package.

Renewals

Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same contract length and the current tariff rates associated with the term and volume of the original contract.

Early Termination Charges

Either Customer or QCC may terminate an Agreement at the end of the initial Term by providing not less than thirty (30) days written notice. Customer's notice of termination must be sent to: LCI International, Inc., 4650 Lakehurst Court, Dublin, OH 43016 Attention: Billing Department. If no written notification is submitted to QCC's Billing Department not less than thirty (30) days prior to expiration of an Agreement and QCC has not given notice of termination to Customer, the Agreement shall automatically renew at the same Monthly Commitment level and Term and at the tariffed rates in effect at the time of such renewal.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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BY SECRETARY OF THE COMMISSION

ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

ISSUED BY:

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.61 Simply GuaranteedSM (Continued)

Early Termination Charges (continued)

If Customer commits to a one (1) year Term and terminates this Agreement prior to the expiration of the Term, Customer agrees to pay an early termination charge equal to one hundred percent (100%) of the Monthly Commitment times the number of months remaining in the unexpired Term of this Agreement. If Customer commits to a two (2) year Term and terminates this Agreement prior to the expiration of the Term, Customer agrees to pay an early termination charge equal to one hundred percent (100%) of the Monthly Commitment times the number of months remaining in the first year of the Term PLUS thirty-five percent (35%) of the Monthly Commitment for each month (i.e., 12) of the second year of the Term of this Agreement. If Customer commits to a two (2) year Term and terminates this Agreement after the first year of the Term but prior to the expiration of the second year, Customer agrees to pay an early termination charge equal to one hundred percent (100%) of the Monthly Commitment times the number of months remaining in the unexpired Term of this Agreement. The foregoing early termination charges shall not apply in instances where Customer terminates this Agreement by converting to a new LCI Simply GuaranteedSM commitment that is equal to or greater than its current term and Monthly Commitment.

If Customer disconnects any or all of its LCI Simply Guaranteed Service, Customer is responsible for contacting its local exchange carrier to cancel its dedicated circuits and to notify QCC in writing within thirty (30) days of such cancellation.

Simply Guaranteed Domestic WorldCard - is a flat rated card, with no surcharge, 1-800-860-4444 access number, voice prompting, speed dialing and customer defined BTN+4. Rates are quoted in full minutes. Call rounding is sixty (60) second initial and six (6) second incremental.

Rates:

See Section 5.41.

Note: There are no holiday rates.

Rate Periods:

Peak:

Monday through Friday 8:00 A.M. to 5:00 P.M.

Off-Peak:

All other times.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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Carol P. Kuhnow Regional Director, Policy and Law 4250 N. Fairfax Drive

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.62 Military Talk

General Description

Military Talk is a calling card which is available to all active military personnel. Military Talk provides access to the LCI Network via 800 access with a nine digit personal authorization code to place calls within the United States and worldwide termination.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

The per minute rates are the same for calls made from within and outside the customers specified NPA. See Rates in Section 5.42.

Availability

Military Talk is available to all active military branches.

Credit Limit

The initial credit limit is \$75.00. All adjustments will be done on an individual case basis solely determined by QCC.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

ISSUED BY:

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Regional Director, Policy and Law

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.63 Earthtalk

General Description

Earthtalk is a calling card service designed for individuals 18 years or older who desire a long distance service that donates a portion of the customer's monthly billing to various environmental groups.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

The minute of use rates are the same for calls made from within and outside a customer's specified NPA. See Section 5.43 of this tariff for rates.

Credit Limit

The initial credit limit is \$75.00. All adjustments will be done on an individual case basis solely determined by QCC.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.64 World Talk Dedicated Service

General Description

World Talk Dedicated Service is designed for all types of housing entities that want to provide a long distance service to their residents. World Talk Dedicated Service will provide long distance service to all types of housing entities whose residents are 18 years or older. This service requires dedicated access and the use of authorization codes.

Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the customer exceeds \$75 they are prohibited from making additional calls until balance is less than \$75.

All customers will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call QCC.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

<u>Rates</u>

There is a per minute usage rate and an one (1) time registration fee. See Section 5.44 of this tariff.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.65 World Talk Switched

General Description

World Talk Switched is a calling card service which provides long distance service via switched access. World Talk Switched is designed for groups and/or organizations whose members are 18 years or older and would like the benefit from having a calling card service.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

The rates are the same for calls made from within and outside the customers specified NPA. Also, there is a fee to reinstate services disconnected due to non-payment, abuse to or improper use of the service. See Section 5.45 of this tariff.

Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the customer exceeds \$75 they are prohibited from making additional calls until balance is less than \$75.

All customers will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call QCC.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

ISSUED BY: Carol P. Kuhnow

Regional Director, Policy and Law

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.66 Option T

General Description

Option T will allow a customer to complete intrastate toll calls between two points within Kentucky. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one flat rate for all times of day.

Billing

Billing will be done in initial sixty (60) second increments and additional one (1) second increments.

Availability

Option T is available to all customers that have no more than a total of two (2) residential or business lines. Option T is only available on an intrastate basis when the customer has signed up for interstate Option T.

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 Q.guaranteed

Description

Q.guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q.guaranteed is designed for new businesses with a monthly revenue between \$100 to \$100,000. It is available on a month-to-month basis, one year, two year, or three year term commitment and the terms have thirteen (13) commitment levels.

Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental. For customers who sign up after November 1, 2000, call rounding will be initial eighteen (18) seconds and six (6) second incremental.

Rates

See Section 5.46 herein for intrastate rates.

Directory Assistance

Directory Assistance is available for all Q.guaranteed Customers. Per call rates are listed in Section 5.6.

Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all Customers. QCC will count the Customer's total QCC Q.guaranteed service usage set forth in the Customer's term commitment; less taxes, monthly recurring charges, and non-recurring charges) to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the Customer's invoiced usage charges are less than the required Monthly Commitment, the Customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month Customers, this requirement will be applied beginning with the Customer's first full month's invoice. For those Customers who sign a one, two, or three year term commitment, this requirement will be applied with their fourth full month's invoice.

Renewals

The Customer or QCC may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The Customer's notice of termination must be sent to: Qwest Communications Corporation, Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016. If written notification is not submitted to QCC at least thirty (30) days prior to the expiration of the term commitment, and QCC has not given notice of termination to the Customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 <u>Q.guaranteed</u> (Continued)

Early Termination Charges

Customers who terminate their term commitment prior to the expiration date and do not provide written notification to QCC, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

Customers who terminate their term commitment prior to the expiration date and do provide written notification to QCC, will be responsible for the following charges, payable upon receipt:

• 1 Year Contract

Early termination charges for Customers who terminate service prior to the expiration of their one (1) year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

2 Year Contract

If the contract is in the first 12 months, the Customer will be responsible to QCC for:

The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the contract is in the 2nd 12 months, the Customer will be responsible to QCC for:

The remaining number of months multiplied by the monthly commitment level.

• 3 Year Contract

If the contract is in the first 12 months, the Customer will be responsible to QCC for:

The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the Customer will be responsible to QCC for:

The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the Customer will be responsible to QCC for:

The remaining number of months multiplied by the monthly commitmed lie of Revice Commission of Kentucky Effective

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 Q.guaranteed (Continued)

Guarantees

Q.guaranteed Customers are eligible to receive the following guarantees:

Rate Guarantee - QCC guarantees that if tariffed usage rates increase or tariffed discounts decrease beyond the tariff in effect at the time the Customer begins a term commitment, these usage rate increases or discount decreases will not be passed on to the Customer during the length of the Customer's term. This guarantee does not apply to rate modifications instituted by QCC in response to the actions of any regulatory agency, legislative body or court of competent jurisdiction.

Customer Satisfaction Guarantee - See Section 3.30 for a detailed description of this guarantee.

Toll Free Service Assurance Guarantee - See Section 3.26 for a detailed description of this guarantee.

Performance Guarantees:

The following three performance guarantees are only available to those Customers who commit to a monthly volume level of \$7,000 or greater:

Installation Guarantee - QCC guarantees that it will install the Customers Q.guaranteed service, switched and/or dedicated, including frame relay, by the date promised to the Customer, or the Customer is entitled to receive a \$500 credit (if commitment level is between \$7,000 and \$20,000) or a \$1,000 credit (if commitment level is between \$35,000 and \$100,000). This credit will be applied on the Customer's subsequent month's invoice.

Quarterly Account Review Guarantee - QCC guarantees that the assigned QCC account team will review all new Q guaranteed Customer's accounts on a quarterly basis for the entire length of the Customer's term commitment.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/orSion universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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EFFECTIVE: March 29, 2002

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ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 <u>O.guaranteed</u> (Continued)

Guarantees (Continued)

Service Outage Resolution Guarantee - QCC guarantees that it will restore any service outage the Customer may incur on their end-to-end Q.guaranteed service within four (4) hours or less or the Customer is entitled to receive a \$500 credit (if commitment level is between \$7,000 and \$20,000) or a \$1,000 credit (if commitment level is between \$35,000 and \$100,000). This credit will be applied on the Customer's subsequent month's invoice. The Service Outage Resolution Guarantee shall not apply for the following reasons:

- 1. Interruptions caused by the negligence of the Customer or others authorized by the customer to use the customer's service.
- 2. Interruptions due to failure of power, equipment, service, or systems not provided by QCC.
- Interruptions during any period in which QCC or its agents are not afforded access to the premises where the access line is terminated.
- 4. During any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 5. Interruptions not immediately/promptly reported to QCC.
- 6. Interruptions during any period when the Customer or user has released service to QCC for maintenance or rearrangement purpose, or for the installation of a Customer service order.
- Force majeure events beyond the reasonable control of QCC including, but not limited to, acts
 of God, government regulation, national emergency, failure of power, system failure, or service
 not supplied by QCC or the access provider.
- 8 Labor strikes.

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EFFECTIVE: March 29, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 Q.guaranteed (Continued)

Guarantees (Continued)

The following three performance guarantees are available to all Customers regardless of monthly volume commitment levels:

Network/Service Availability Guarantee - QCC guarantees for all Basic Digital Service, Extended Digital Service, Terrestrial Digital Service, and High Speed Digital Service circuits that it will provide an average of 99.9% Customer network availability and 99.85% end-to-end availability (when access is ordered by QCC on behalf of the Customer) per month for all Q.guaranteed Customers or the Customer is entitled to receive a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month. This credit will be applied on the Customer's subsequent month's invoice and shall be in lieu of any service interruption or outage credit(s) that Customer might have been entitled to receive as set forth in this tariff. This credit is applicable on a per account basis per month and is based on the average availability across all of Customer's circuits throughout the given month. This guarantee shall not apply to LCI @ccess Service or LCI Private Line Service.

Network availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs QCC of service non-availability and ends on the date of service restoration. For purposes of this measurement, the private line circuit will be measured from Point of Presence to Point of Presence and will not include customer premise equipment or local access facilities.

No credit allowances will be made for:

- 1. Circuits provisioned within the last 30 days.
- Interruptions caused by the negligence of the Customer or others authorized by the customer to use the customer's service.
- 3. Interruptions due to failure of power, equipment, service, or systems not provided by QCC.
- 4. Interruptions during any period in which QCC or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.
- 5. Interruptions during any period when the Customer or user has released service to QCC for maintenance or rearrangement purpose, or for the installation of a Customer service order.
- 6. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 7. Force majeure events beyond the reasonable control of QCC including, but not limited to acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC or the access provider.

8. Labor Strikes.

MAR 2 9 2002

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ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 O.guaranteed (Continued)

Guarantees (Continued)

Network/Service Availability Guarantee (Continued)

End-to-end availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the Customer informs QCC of service non-availability and ends on the date of service restoration. For purposes of this measure, the private line circuit will be measured from demarcation point to demarcation point, and will not include customer premise equipment.

<u>Calculation</u>: Monthly Network Availability Time (%) - 1- [Total minutes of network non-availability per month / (Total number of private line circuits x days in month x 24 hours x 60 minutes)].

Frame Delivery - QCC guarantees to achieve a Frame Delivery rate of 99.9% for CIR frames (end-to-end CIR packet delivery only applies to frame slot marked discard eligible). QCC guarantees to achieve a Frame Delivery rate of 99% for non-CIR frames. If QCC does not meet this guarantee, the Customer is entitled to a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month.

<u>Definition</u>: Frame Delivery is the percentage of frames which are successfully delivered over the QCC network, excluding frames which are not delivered due in whole or in part to factors unrelated to the QCC network.

<u>Calculation</u>: Frame Delivery (Throughput) is measured as the percentage of frames presented to the QCC network by the Customer versus those which are successfully delivered by the QCC network. The percentage is based on Frame Delivery (Throughput) across the Customer's entire network, not on an individual location or PVC basis.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 2 9 2002

EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 <u>O.guaranteed</u> (Continued)

Guarantees (Continued)
Frame Delivery (Continued)

<u>Exclusions</u>: Frame Delivery (Throughput) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

- Any act or omission causing interruptions by negligence on the part of the customer, its contractors, any local access provider, or any other entity over which the customer exercises control or has the right to exercise control.
- Interruptions during any period in which QCC or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.
- 3. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 4. Any circuits provisioned within the last 30 days.
- 5. Scheduled maintenance interruptions and outages.
- 6. Labor strikes.
- 7. Force majeure events beyond the reasonable control of QCC including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC or the access provider.
- Frames dropped at infrastructure egress due to improper customer specifications of customer port speeds.
- 9. Interruptions due to failure of power, equipment, service, or systems not provided by QCC.

Network Transit Delay - QCC guarantees to achieve a one-way Network Transit Delay within the State of Kentucky for 100 byte frames at 35 milliseconds or less, 500 byte frames at 95 milliseconds or less, and 1,600 byte frames at 250 milliseconds or less (including protocol overhead). Network Transit Delay (Latency) measures only delay on the QCC network, external factors which may cause delay (e.g., access serialization, access link congestion) are excluded from the measurement. If QCC does not meet this guarantee, the Customer is entitled to a credit equal to 10% of the Customer's network port and PVC/CIR monthly recurring charges for that month.

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<u>Definition</u>: Network Transit Delay (Latency) measures one-way delay between the origination and destination infrastructure ports. It is defined as the period of time commencing with transmission of the last bit of a packet from the origination infrastructure.

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EFFECTIVE: March 29, 2002

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ISSUED: March 28, 2002

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 Q.guaranteed (Continued)

Guarantees (Continued)

Network Transit Delay (Continued)

<u>Exclusions</u>: Network Transit Delay (Latency) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

- Any act or omission causing interruptions by negligence on the part of the customer, its contractors, any local access provider, or any other entity over which the customer exercises control or has the right to exercise control.
- 2. Interruptions during any period in which QCC or its agents are not afforded access to the premises where the access lines associated with the Customer's service are terminated.
- 3. Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- 4. Any circuits provisioned within the last 30 days.
- 5. Scheduled maintenance interruptions and outages.
- 6. Labor strikes.
- 7. Force majeure events beyond the reasonable control of QCC including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by QCC or the access provider.
- 8. During periods in which a major network component (e.g., backbone link or gateway switch) is not functioning and the network is in an emergency reroute configuration.
- 9. Interruptions due to failure of power, equipment, service, or systems not provided by QCC.

<u>Credit Limitation</u>: If the Customer experiences network or service performance for LCI FramePlus Frame Relay at levels below those stated herein for two or more elements (Network Availability, Frame Delivery, and NetworkTransit Delay) in the same month, the Customer is entitled to receive credits pursuant to one of the applicable credit sections only. In addition, QCC will not issue credits pursuant to the Service Level Guarantee for more than six months in any twelve month period.

Availability: Tariffed LCI FramePlus Frame Relay service elements may not be available at or between all service points.

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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Regional Director, Policy and Law

OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.67 Q.guaranteed (Continued)

Plus Program

If a term Customer's usage charges meet or exceed any other higher monthly commitment level, the Customer will be credited the difference between the rates at the level/term it committed to and the rates it would have received if it had committed to the next immediate commitment level with the same term length. The credit will be applied in the actual month in which the usage occurred. Month-to-Month Customers are not eligible for the Plus Program.

O.guaranteed - WorldCard

Q.guaranteed WorldCard is a flat, per minute rated calling card service, with a per call surcharge. Rates are quoted in full minutes. Call rounding is six (6) second initial and six (6) second increments.

Enhanced Toll Free Features

O.guaranteed offers Enhanced Toll Free Features for all O.guaranteed Customers. If the Customer signs a term commitment, the Customer is eligible to receive selected features at a 'packaged' rate or the Customer can subscribe to features individually.

O.guaranteed - FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access FramePlus at QCC's closest Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

ATA Program

QCC will offer the following program to nationwide associations that:

- 1) Promote QCC services on an exclusive basis to its current and prospective membership;
- 2) Actively market QCC services to its entire current and prospective membership; and,
- Generate total usage of at least \$500,000 per month from all enrolled members by the 24th month of the program.

Members of Associations enrolled in this Program and who execute the appropriate enrollment form will receive the Q.guaranteed rates set forth in Section 5.46-I for switched, dedicated and WorldCard services and the rates set forth in Sections 5.46C through 5.46-II for all other services. The rates will apply in accordance with the Customer's term commitment and associated Monthly Commitment level. If a Customer's actual monthly usage of QCC Q.guaranteed services falls below its Monthly Commitment, the Customer will be charged the rates based on its actual usage level. Customers will not be billed and required to pay underutilization charges if their monthly usage falls below their original Monthly Commitment. If a Customer ceases to be an Association Member enrolled in this Program, the Customer will no longer receive the rates associated with this Program and will be converted to standard Q quaranteed rates in accordance withe terms of this tariff. QCC reserves the right to terminate from this Program, on twelve (12) months written notice, any Association that fails to comply with all of the qualifications as described above. This is available on an Intrastate basis when the customer subscribes to the Interstate ATA Program.

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ISSUED: March 28, 2002

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.68 LCI Preference

General Description

LCI Preference is designed for small business customers billing between \$50 and \$500 a month in switched long distance service. Customers must subscribe to a one, two or three year term commitment. LCI Preference Customers will be billed a monthly recurring charge per "Service Location", as defined herein. If, during any month the Customer's invoiced usage charges are less than the monthly fee, the Customer will be billed and required to pay the difference between the monthly fee and the actual amount billed.

Billing/Rounding

Billing will done in initial thirty (30) second increments and additional one (1) second increments for all domestic LCI Preference calls. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

Rates

The per minute usage rates may be found in Section 5.47 herein.

Directory Assistance

Directory Assistance is available for all LCI Preference Customers. Per call rates are listed in Section 5.6.

Renewals

The Customer or QCC may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The Customer's notice of termination must be sent to: LCI International Telecom Corp., Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016. If written notification is not submitted to QCC at least thirty (30) days prior to the expiration of the term commitment, and QCC has not given notice of termination to the Customer, this term commitment shall automatically renew based on the same terms and conditions and at the tariffed rates in effect at the time of such renewal.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and iscurrelated to the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.68 LCI Preference

Early Termination Charges

- QCC will allow a Customer to terminate its LCI Preference term agreement prior to its expiration date provided the Customer is converting to another QCC product with equal or greater term and volume commitment levels.
- Customers who terminate their term commitment prior to the expiration date and provide written
 notification to QCC, will be billed and required to pay on their next full month's invoice a single charge
 calculated by taking the monthly fee multiplied by the number of service locations multiplied by the
 number of months remaining in the term contract.
- Customers who terminate their term commitment prior to the expiration date and do not provide written notification to QCC, will be billed and required to pay each month for the remainder of the contract a charge calculated by taking the monthly fee multiplied by the number of service locations.

Guarantees

LCI Preference Customers are eligible to receive the following guarantees:

Toll Free Service Assurance Guarantee - See Section 3.26 for a detailed description of this guarantee.

Customer Satisfaction Guarantee - See Section 3.30 for a detailed description of this guarantee.

LCI Preference - WorldCard

LCI Preference WorldCard is a flat, per minute rated calling card service, with a per call surcharge. Rates are quoted in full minutes. Call rounding is initial thirty (30) second increments and additional six (6) second increments. See Section 5.47 for rates and surcharge.

Enhanced Toll Free Features

LCI Preference offers Enhanced Toll Free Features for all Customers. See Section 5.47 for monthly recurring and non-recurring charges.

<u>Availability</u>

LCI Preference is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. All Customers must have at least two (2) business lines subscribed to LCI Preference.

Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations of modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), QCC reserves the right, with one day notice to the customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of suchRegulatory Activity.

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EFFECTIVE: March 29, 2002

ISSUED: March 28, 2002

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OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SECTION 2 SERVICE DESCRIPTIONS (Continued)

2.69 LCI Difference

General Description

LCI Difference will allow a Customer to complete calls between any two points within the state of Alabama. LCI Difference Calling Card and LCI Home 800 service is also available to Customers subscribing to LCI Difference. There are different pricing plans associated with LCI Difference to accommodate variations in customer's calling patterns. These options are identical in description on an intrastate level but vary on their per minute usage rates on an interstate level.

A monthly fee will be applied (where applicable) beginning with the Customer's first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. Difference #6 - Customers must enroll in the offer via a company-designated Internet address. Upon enrollment in the offer, the Customer must designate to the Company a valid commercial credit card through which the Customer will be automatically billed for usage under the offer. Customers may review billing details via Company on-line Customer Service using the Internet.

Billing

Billing will be done in initial sixty (60) second increments and additional one (1) second increments for all LCI Difference products with the exception of Difference #4 which will be billed in initial sixty (60) second increments and additional sixty (60) second increments.

Rates

The per minute usage rates may be found in Section 5.48 herein.

Rate Periods

Peak:

7am - 7pm, Monday thru Friday

Off-Peak:

All other times

Availability

LCI Difference is available to all customers who have no more than two (2) residential or business lines.

LCI Difference is only available on an intrastate basis when the customer has subscribed to the interstate

LCI Difference service.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCQ services. This charge with QCC which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

FUNDANT TO SECTION 9 (1)

ISSUED: March 28, 2002

EFFECTIVE: March 29, 2002

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SERVICE DESCRIPTIONS (Continued)

2.70 800 Calling Service

800 Calling Service is a user-initiated service whereby End Users access the Company's network by dialing a designated 800 access number with completion through an access code used by the End User with billing to a pre-established account. Calls can be placed with the assistance of an automated or live operator. This service is subscribed to by End Users and allows them to access the Company's network at their option rather than placing calls through the pre-subscribed long distance carrier of the originating telephone.

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ISSUED: March 28, 2002

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